

**Deborah.Easterling**

239386

**From:** Deborah.Easterling  
**Sent:** Friday, September 28, 2012 9:03 AM  
**To:** 'Adam.Craig@apmterminals.com'  
**Subject:** RE: Protest\_Letter

Dear Ms. Fuller, Carter, Daniel, Shannon and Paxton Craig:

This is to acknowledge receipt of your Letters of Protest emailed to the Public Service Commission. I am forwarding your Letters of Protest to our Clerk's Office for processing. The Letters of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

-----Original Message-----

**From:** [Adam.Craig@apmterminals.com](mailto:Adam.Craig@apmterminals.com) [<mailto:Adam.Craig@apmterminals.com>]  
**Sent:** Friday, September 28, 2012 8:46 AM  
**To:** PSC\_Contact  
**Subject:** Protest\_Letter

Protest\_Letter

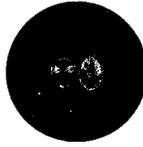
The attached file is the filled-out form. Please open it to review the data.

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Please consider the environment before printing this email.

RECEIVED  
PSC/DMS  
9/28/12



Email form to: [contact@psc.sc.gov](mailto:contact@psc.sc.gov)

**Print**

**Email**

\* Required Fields

**Letter of Protest  
in Docket 2012 - 177 - WS**

Date: \* 9-28-2012

**Protestant Information:**

Name \* Patricia Fuller

Mailing Address \* 1197 Molokai Dr

City, State Zip \* Tega Cay, SC 29703 Phone \* 843 296 2757

E-mail \_\_\_\_\_

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Customer of the company.

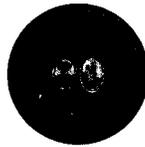
**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

As a business owner, I know that if I had a bad year and tried to raise my rates 66%, I would be OUT OF BUSINESS. The problem is that TCWS holds a monopoly and we are captive customers. We are counting on the Public Service Commission to protect SC residents from the price gouging that a rate increase by TCWS would allow. Yet another increase (3rd in 6 years) by TCWS would not be necessary if regular and routine maintenance and long range capital improvements had been properly handled. The fact that TCWS has done virtually no upgrades until forced to do so, even after approval of rate increases to "cover capital improvements" shows lack of business management, and is NOT justification for an increase for the residents of Tega Cay.

TCWS just received a significant increase 2 years ago, but pollution to our lake, water line leaks, sewage backups and overflows, poor water quality and substandard customer service are what Tega Cay is still left with. My family refuses to drink or cook with the water provided by the city due to a high impurity content. NO INCREASES are warranted.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

If called upon I will appear at the hearing.



Email form to: [contact@psc.sc.gov](mailto:contact@psc.sc.gov)

Print

Email

\* Required Fields

Letter of Protest  
in Docket 2012 - 177 - WS

Date: \* 9-28-2012

**Protestant Information:**

Name \* Carter Craig

Mailing Address \* 1197 Molokai Dr

City, State Zip \* Tega Cay, SC 29703 Phone \* 843 367 0865

E-mail \_\_\_\_\_

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Customer of the company.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

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**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

I will be unable to appear.



\* Required Fields

Date: \* 9-28-2012

**Letter of Protest**  
**in Docket 2012 - 177 - WS**

**Print**

**Email**

**Protestant Information:**

Name \* Daniel Craig

Mailing Address \* 1197 Molokai Dr

City, State Zip \* Tega Cay, SC 29703 Phone \* 803 554 9505

E-mail \_\_\_\_\_

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Customer of the company.

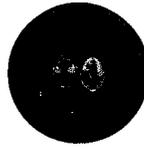
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TCWS just received a significant increase 2 years ago, but pollution to our lake, water line leaks, sewage backups and overflows, poor water quality and substandard customer service are what Tega Cay is still left with. My family refuses to drink, cook, or brush our teeth with the water provided by the city due to a high impurity content. NO INCREASES are warranted.

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\* Required Fields

Date: \* 9-28-2012

Letter of Protest  
in Docket 2012 - 177 - WS

Print

Email

**Protestant Information:**

Name \* Shannon Craig

Mailing Address \* 1197 Molokai Dr

City, State Zip \* Tega Cay, SC 29703 Phone \* 803 835 9199

E-mail \_\_\_\_\_

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\* Required Fields

Letter of Protest  
in Docket 2012 - 177 - WS

Print

Email

Date: \* 9-28-2012

**Protestant Information:**

Name \* Paxton Craig

Mailing Address \* 1197 Molokai Dr

City, State Zip \* Tega Cay, SC 29703 Phone \* 843 367 0865

E-mail \_\_\_\_\_

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